

Re-Investing for Healthy Rivers



www.oaklodesanitary.com

Wastewater and Surface Water

Surface Water Management Strategic Plan



Improving water quality in local streams is a top priority for customers.

SWM Strategic Plan

Oak Lodge Sanitary District has provided wastewater services to Oak Grove-Jennings Lodge-Oatfield Ridge area residents since 1955. In 1992, the Oregon Department of Environmental Quality also required the District to take on new surface water management (SWM) responsibilities. The District shares SWM duties with Clackamas County and Oregon Department of Transportation.

Since then a lot has changed. Today there are new and stricter regulations, greater customer service expectations and increased awareness of the environmental impact of water pollution, and chronic financial shortfalls across all agencies that manage surface water and watershed health.

Confronting these challenges, the District is developing a strategic plan for surface water management that will guide decision making for the next 5 to 10 years and help focus limited resources

on the most important efforts. Engaging the community in setting priorities for the District will be crucial to the plan's success.

Customer Survey Results

An important part of the strategic planning process is to get feedback from customers on the District's current program. A survey mailed to every customer asked about surface water issues, quality of local streams, information needs and the District's priorities for the future. More than 1,000 customers representing a cross-section of the community responded. The survey results will be used by the District to focus efforts and resources on customers' top priorities.

Key Survey Findings

Water Quality

Two-thirds of survey respondents think water quality in local streams and lakes is good or excellent. Only 4% rate water quality as poor.

Top water quality concerns include polluted runoff from streets and yards (45%), sewage overflow into streams (33%) and pollution from industrial and other sources (23%).

Water Quantity

Ponding of water in streets and yards (37%) is a concern for one-third of customers, followed by trash and debris blocking streams (23%) and nuisance flooding (20%).

One-third of customers say they have "no significant concerns in my neighborhood".

Top Priorities

The three top priorities for District SWM activities are:

- Correct drainage problems on public

property/streets (55%)

- Remove pollutants from runoff (47%)
- Improve water quality and habitat (42%)

Customer Service Rating

Customers rate the quality of the District's surface water management service as 5 on a scale of one (poor) to seven (excellent).

1 2 3 4 **5** 6 7

For complete survey results go to www.oaklodesanitary.com.

Find out more – Get involved!

The SWM Strategic Plan is guided by a 15-member Citizen Advisory Committee. To find out more or to join the planning, go to www.oaklodesanitary.com — or contact Brett Arvidson, P.E., Manager of Planning & Engineering, bkarvidson@olsd.net or 503-653-1653 x105.

Upcoming Events

June 8th: Board of Directors Regular Meeting and Budget Hearing in the District Administration Building at 6:30pm.

July 13th: Board of Directors Regular Meeting in the District Administration Building at 6:30pm.

Please keep your eye on the District website for an announcement about a Mid-August Water Reclamation Plant Upgrade Project Celebration Event. It would be great to see you there!

** Please make sure to check the District's website for event and meeting updates as they are subject to change.*

GET INVOLVED

District customers are invited to attend the regular monthly meetings of the Oak Lodge Sanitary District Board of Directors.

Board meetings are held on the second Tuesday of every month, starting at 6:30 pm, at the District administration office.

Announcements and agendas are posted on-line at www.oaklodesanitary.com

Board of Directors:

William Wild, President
Jim Martin, Vice President
Paul Savas
Tom Foeller

LEARN MORE

To find out more about Oak Lodge Sanitary District and its programs, visit the District's website at www.oaklodesanitary.com or phone (503) 653-1653.

Oak Lodge Sanitary District
14611 SE River Road
Oak Grove, Oregon
(503) 653-1653

**oak lodge
sanitary
district**

Youth Outreach

The District is continually striving to keep the public involved and informed. We are proud to serve a community that shows a great deal of concern for their environment. This year the District participated in two festivals designed to teach children the value of water and the importance of being good environmental stewards. The first event, Clackamas County Water Education Team's Celebrate Water, was held on April 6th, 2010 at Clackamas Community College. This event hosted over 500 fourth and fifth grade students from all over Clackamas County. The second event, The Children's Clean Water Festival, was held April 27th, at Portland Community College. Over 1,200 fourth and fifth graders attended this event. Teaching children good environmental practices at an early age is a great way to help foster the next generation of environmentally conscience adults.



OLSD's Trevor Lienman shows eager students what the inside of a sewer/storm line looks like



The next generation of environmental stewards!



Everybody loves sewer treasure!



Future Operators? You never know...

Water Reclamation Plant Project Update

The District has all of the necessary preliminary actions completed in order to begin construction on the Water Reclamation Facility Upgrade project. On April 13, 2010, the District sold \$24 million in General Obligation (GO) Bonds at 3.71% interest. These are very favorable terms which were achieved because the District received a "AA Stable" rating from Standard & Poors, thanks to our excellent financial position and broad community support. The Board of Directors approved a contract amendment with Mortenson Construction on May 11th which signifies the beginning of construction. Grading and excavation will be starting in late May and concrete work will initiate in July. The first phase of the project will take approximately 18 months to complete.

As with any construction project, there is bound to be some disruption in the immediate vicinity of the construction site. The District and our contractor are committed to being a Good Neighbor. If issues of concern arise, we encourage residents to contact the contractor or the District at the numbers below:

Mortenson Construction – Jed Sluyter
(503)786-7014 weekdays from 8 am to 5 pm
(206)718-1826 after hours

**Oak Lodge Sanitary – Brett Arvidson, P.E.,
Manager of Planning and Engineering**
(503)490-0016

For regular updates on the project, visit the project website at oaklodesanitary.com/construction.

Customer Billing and Certification

The District is in the process of certifying delinquent accounts to the Clackamas County Tax Assessor for collection on the tax roll as a special assessment. Oak Lodge Sanitary District annually certifies delinquent accounts exceeding \$100 and more 120 days in arrears as an effective means of service charge collection. This action is undertaken pursuant to authorization provided by Oregon Revised Statutes, Chapter 454. This is the District's only way of recouping unpaid charges. Customers with account balances exceeding \$100 and are more than 120 days in arrears will have until June 15, 2010 to bring their accounts current. The struggling economy has impacted many and this year's increase of accounts facing certification is most likely a reflection of the current economic situation. The District is doing everything in its power to help keep rates affordable.

As a side note and for your protection and safety please be aware that Oak Lodge Sanitary District does not have a collections department and does not use a third party collections service. If anyone calls you claiming to be collecting past due charges on the District's behalf do not give them any of your personal information. Instead, please contact the Administration Office at 503.653.1653 if you have concerns or questions about your account. Your safety is our priority.

